

Dear Valued Patient,

It is with the greatest pleasure that we welcome you and your family to Clarity Eye Care. My name is Dr. Armitage. I have been in family practice for 19 years and have owned Clarity Eye Care for ten years. My family and I live nearby and enjoy living in this area of Omaha. My team and I are very proud to offer great vision care with great customer service. This includes the new technologies offered by our Optomap, Optical Coherence Tomography (OCT) and VisiOffice machines.

This packet includes information about our office that you might find beneficial to read over before your appointment. Also, for your convenience we have included all of the new patient paperwork you will need to fill out before your appointment. Please bring the enclosed forms (filled out) with you to your appointment. If you have any questions about the paperwork please call us at 402-932-4800.

Please let us know how we can make you quickly feel at home in our office. My staff, and I look forward to meeting you and your family!

Sincerely,

Dr. Karen Armitage

Contact Information:

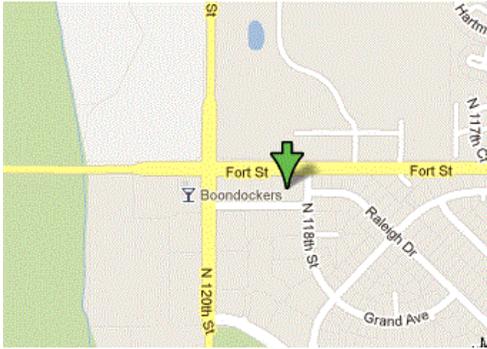
402-932-4800

clarity@clarity.omhcoxmail.com

visionsource-clarityeyecare.com

[Facebook.com/ClarityEyeCareOmaha](https://www.facebook.com/ClarityEyeCareOmaha)

Directions



For your convenience we are located West off of the Fort Street exit of Highway 680. We are located in the strip mall just East of the Scooter's at 120th and Fort streets on the South side of the road.

Hours

Please feel free to call or visit during our following office hours.

Mondays and Fridays: 8-4

Tuesdays and Thursdays: 9-5

Wednesdays: 10-6

Two Saturdays a month: 9-1

You may make appointments to visit a doctor during the following doctor's hours. Dr. Armitage is here Monday through Friday and select Saturdays.

Mondays: 8:30-12

Tuesdays and Thursdays: 9-5

Wednesdays: 10-6

Fridays: 8:30-4

Saturdays: 9-1 (By appointment)

Payment Expectations

Payment for services are due at the time the services are rendered, this includes any copays applicable.

Payments for materials such as contacts and glasses should be paid in full at the time of purchase and must be paid in full when the materials are picked up. For your convenience we do accept CareCredit and can help you with applying if you would like to pick up your materials and make payments to CareCredit for a six month period interest free. Please let us know if you are interested in this option.

We accept Visa, MasterCard, Discover, CareCredit, American Express, cash, and personal check.

Insurance

We accept the following major insurances: VSP, EyeMed, TriCare, Medicare, Avesis, Aetna, Superior, Spectera, most health insurances, and some other smaller insurances. We will determine your vision benefits and will go over them with you prior to you receiving your exam. After your services are rendered you will be expected to pay what is determined as not paid by your insurance for services and materials.

What to Expect

All patients can expect to be treated kindly, to have a thorough exam, and to have all of your needs assessed when choosing eyewear. All diabetic patients will be dilated. Although not required, for all patients who are not diabetic we do recommend the Optomap retinal map for a comprehensive evaluation of your eye health.

Your Current Eye Care

If you would like to have your previous records sent to us you may fill out a Release of Records form in our office and we will fax it to your previous doctor's office.

It is also helpful if you can bring your current glasses (even if rarely used) and if applicable contact boxes in order to see what current ones you are in. This will help us determine the best care for your eyes.

Patient Testimonials

Mary & Joe M. - Thanks again for your great employees and their fun, helpful personalities *Nov 2013*

Nick O. - Dr. Armitage and her staff are great. They are engaging, knowledgeable and were VERY patient and helpful while I tried to get contacts in for the first time. *Oct 2013*

Stephanye F. - The staff was friendly, professional, and knowledgeable. Dr. Armitage spent plenty of time with me to ensure that I was fitted with the correct multi-vision contacts. Thank you! *June 2013*

Lindsey T. - Hands down the BEST eye doctor I have ever been to. I have had glasses for almost 30 years, and contacts for 22 years. I have been through many an eye doctor. Dr. Armitage is the most personable and knowledgeable doctor I have ever known. Everyone in her office is always so friendly and eager to please. *Feb 2013*

Suzanne P. - Being in healthcare for 27 years, I tend to notice things maybe the average patient may not. Your office is TOP NOTCH!!!! Wish I had found you years ago!!!! *Nov 2012*

Nicholas O. - Dr. Armitage and the rest of the staff were great. They were engaging, knew their stuff, and took the time to explain it all to me. I am glad that I found them for my eye care. *Oct 2012*

J.H. - Dr. Armitage is so professional and takes as much time as I need to get the prescription right. I never feel rushed and feel very comfortable asking any question about my eyes. *Sept 2012*

Tasha J. - Love the new glasses, they fit perfectly and look good too :) *Sept 2012*

Rodney B. - It was very easy to schedule an appointment, get in, receive a very thorough examination and get my new glasses within about a week. *April 2012*

Linda C. - You are all great to work with and I'll keep coming back. I have suggested your practice to several friends, location is also great. Thanks. *Nov 2011*

Thank you for choosing Clarity Eye Care!

We look forward to meeting you and your family!